



## How to operate your ChargePoint Station

The primary method to operate a ChargePoint station is via the use of a ChargePoint RFID Card. The station can also be operated remotely via ChargePoint's call centre in the event a ChargePoint Card is not available.

**Step 1:** Hold your ChargePoint card over the station's reader symbol.



**Step 2:** After the station authorises your charging session, you will hear a click as the connector is unlocked.



**Step 3:** Remove the charging station's connector by pressing down on the button at the top of the handle while pulling the connector from the holster.



**Step 4:** Plug the connector into your electric vehicle. The station will display a message indicating the vehicle is charging.



### How To Stop a charging session:

- ◆ Hold your card over the station's reader symbol. The station indicates that charging has completed. Return the connector to the station's holster by pressing down on the button at the top of the handle while pulling the connector from your electric vehicle. The station will display the duration and cost (if any) of your charging session.

### **Any Problems?**

- ◆ Simply call 1300 300 885 and our Customer Service team will provide access over the network and then follow Step 2 to 4.

**IMPORTANT:** You must use a registered ChargePoint card to start and stop a charging session.

Do not have a ChargePoint card? Go to [www.chargepoint.com.au](http://www.chargepoint.com.au) and register as a driver.

